



## Notice – Criminal Record Checks Third-Party Provider Sterling Backcheck

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*Emailed to all Appointees, Operating Agents and Designated Representatives*

For any new licence application that requires submission of a criminal record check (CRC), please be advised that the Insurance Council of Manitoba (ICM) is now accepting CRCs issued through [Sterling Backcheck](#), however, only CRC's obtained through using [ICM's landing page](#) found through the link on the ICM website will be accepted. The landing page is not available directly on the Sterling Backcheck website.

### **Two Important Notes:**

1. Criminal records checks issued through Backcheck **MUST** be accessed through the [ICM's landing page here](#) to ensure it includes the correct Manitoba requirements. The criminal check issued through the [ICM's landing page](#) will include results from both the "Canadian Criminal Record Check" database and the "Local Police Information" database. Checks not issued through the ICM's landing page link **will not be accepted** as they will not include results from both databases.
2. Checks issued through Backcheck when accessed through the [ICM's landing page](#) will cost an applicant \$30.00, as opposed to a cost of approximately \$59.00 when obtaining a CRC through a different channel in the Backcheck webpage.

No other third-party provider CRCs are currently accepted by the ICM.

Applicants continue to have a choice whether they wish to obtain a CRC through the [ICM's landing page](#) or to go directly to their local police authority.

**For full information on ICM criminal record check (CRC) requirements and how to apply, please see the ICM website [here](#).**

**INSURANCE COUNCIL OF MANITOBA**

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